

## **Electronic Government? Achieve the Vision**

### **Achieving the Vision of Expanded Electronic Government**

The President's Management Agenda calls for an emphasis in Federal agencies on Electronic Government, using the resources and opportunities of a Web-enabled environment to bring government closer to the people, enable it to be more responsive to public concerns, and improve the accessibility of government-generated information and services.

Attendees will understand the federal government's vision for E-Government, including associated challenges and opportunities; discover ways to use the Internet to improve service while reducing the need for resources; and learn about the key issues and barriers that must be addressed for federal E-Government success.

### **Expect These Key Results**

- \*Identify ways to simplify and unify agency business processes by integrating and eliminating redundant systems
- \*Learn about the E-Government business and data architecture that is being developed as the enterprise architecture for government-wide application
- \*Explore ways to effectively communicate and partner with your Chief Information Officer, your agency's program management, their staff, private sector partners and others
- \*Examine private and public sector best practices in using the Internet
- \*Learn how to create high quality customer service via the Internet and define measures of E-Government success to regularly monitor and measure performance and customer satisfaction
- \*Discover the future of Internet technology and related E-Government trends
- \*Learn about the requirements of the Executive Branch Management Scorecard, legislative and other related regulatory requirements associated with E-Government

### **Who Should Attend**

Federal, state and local government program managers who are interested in leveraging information technology to improve program service delivery and reduce resource expenditures. This seminar will be of special value to program managers and staff who are responsible for their agency's effort to Get to Green for the "Expanded E-Government" President's Management Agenda initiative.

### **When and Where**

Jan 26 - Jan 30, 04 at WMDC in Denver

Learn more and register online at <http://www.leadership.opm.gov/content.cfm?cat=EEG>  
or call 304-870-8008

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